

# ZABBIX 5.0 Certified Specialist Training Day 2

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## AGENDA





## Zabbix Agent installation





### Zabbix agent is a process deployed on monitoring targets.

### A native Zabbix agent:

- ✤Is developed in the C language
- May run on various supported platforms (Linux, UNIX, macOS, Windows etc.)
- Collects data from a device or an application
- ✤ Has very low memory footprint and resource usage
- **~** Can work in the passive and active modes
- Supports native communication encryption
- Uses a JSON based protocol to communicate with Zabbix server

https://www.zabbix.com/documentation/5.0/manual/concepts/agent



### AGENT AVAILABILITY

Zabbix agents starting from version 1.4 are compatible with:



### **INSTALLING LINUX AGENT**

### Install Zabbix agent:

# dnf install zabbix-agent

### Configure zabbix\_agentd.conf

- ♣Server=<IP/DNS>
- ServerActive=<IP/DNS>
- Hostname=<name of host>
- Start Zabbix agent:

# systemctl start zabbix-agent

### Enable autostart:

# systemctl enable zabbix-agent

## Often pre-compiled Configure and compile sources

FOR PRODUCTION USE	FOR CLOUDS	FOR CONTAINERS	FOR QUICK DEPLOYMENT	FOR DEEP CUSTOMIZATION	FOR AGENT DEPLOYMENT
Install from Packages	Zabbix Cloud Images	Zabbix Container Images	Zabbix Appliance	Zabbix Sources	Zabbix Agents

### Download and install pre-compiled Zabbix agents

					(	
OS DISTRIBUTION	OS VERSION	HARDWARE	ZABBIX VERSION	ENCRYPTION	PACKAGING	J
Windows	3.0	amd64	5.0 LTS	No encryption	Archive	
Linux	2.6.23	i386	4.4			
macOS	2.6		4.0 LTS			
AIX	2.4		3.0 LTS			
FreeBSD						
HPUX						

### INSTALLING WINDOWS AGENT

- Download an agent msi install package from zabbix.com
- •• Run the zabbix\_agent-5.0.X-windows-amd64-openssl.msi
- **~** Follow the steps of the setup wizard.

Zabbix Agent (64-bit) Setup — 🗆 🗙	i Zabbix Agent (64-bit) Setup 🦳 — 🗌 🗙	Zabbix Agent (64-bit) Setup
Welcome to the Zabbix Agent (64-bit) Setup Wizard	End-User License Agreement Please read the following license agreement carefully	Zabbix Agent service configuration Please enter the information for configure Zabbix Agent ZABBIX
ZABBIX         The Setup Wizard will install Zabbix Agent (64-bit) on your computer. Click Next to continue or Cancel to exit the Setup Wizard.	GNU GENERAL PUBLIC LICENSE Version 2, June 1991	Host name: Windows PC Zabbix server IP/DNS: zabbix.example.com
he Enterprise-class Aonitoring Solution for Everyone	Convisit (/) 1999 1991 Free Software Ecundation for	Agent listen port: 10050 Server or Proxy for 122.0.0.1
	S1 Franklin Street, Fifth Floor, Boston, MA 02110-1301, USA	Remote command:
www.zabbix.com	European is parmitted to cape and distribute usebatim conies	Enable PSK: Add agent location to the PATH:
Back Next Cancel		
Back         Next         Cancel           Cabbix Agent (64-bit) PSK Setup         ×           abbix Agent pre-shared key configuration         ×           Please enter the PSK information for configure Zabbix Agent         ZABBIX	i€ Zabbix Agent (64-bit) Setup - ○ × Custom Setup Select the way you want features to be installed.	Image: Second
abbix Agent (64-bit) PSK Setup × abbix Agent (64-bit) PSK Setup  abbix Agent pre-shared key configure Zabbix Agent  Please enter the PSK information for configure Zabbix Agent Pre-shared key identity:		Ready to install Zabbix Agent (64-bit)       ZABB         Click Install to begin the installation, Click Back to review or change any of your installation settings. Click Cancel to exit the wizard.
Back     Vext     Cancel       Adabits     Agent (64-bit) PSK Setup     ×       abbits     Agent pre-shared key configuration     Pre-shared key identity:	Zabbix Agent (64-bit) Setup     Setext the way you want features to be installed.     Zabbix Agent (64-bit)     Click the icons in the tree below to change the way features will be installed.     Zabbix Agent (64-bit)     Agent daemon     Zabbix sender     Zabbix sender     Zabbix get     Zabbix get	Ready to install Zabbix Agent (64-bit)         Click Install to begin the installation. Click Back to review or change any of your installation settings. Click Cancel to exit the wizard.
Back     Next     Cancel         Zabbix Agent (64-bit) PSK Setup     X <b>abbix Agent pre-shared key configuration</b> CADE   Please enter the PSK information for configure Zabbix Agent       Pre-shared key identity:   Pre-shared key value: Please, set minimum required permission to access the psk.key file	Image: Status and Status	Ready to install Zabbix Agent (64-bit)         Click Install to begin the installation. Click Back to review or change any of your installation settings. Click Cancel to exit the wizard.

### AGENT FOR MACOS



### Download and install pre-compiled Zabbix agents

OS DISTRIBUTION	OS VERSION	HARDWARE	ZABBIX VERSION	ENCRYPTION	PACKAGING
Windows	Any	amd64	5.0 LTS	GnuTLS	PKG
Linux		i386	4.4	OpenSSL	Archive
macOS			4.2	No encryption	





### ZABBIX AGENT 2 NOTES

### Zabbix agent 2 is written in Go (Golang).

Drop-in replacement for Zabbix agent

- Supports all previous functionality (same item keys)
- Supports old configuration file format
- Agent 2 currently has limited systemd support
- Can be installed as a Windows service (since 5.0.4)
- ✤ Has been developed to
  - Reduce the number of TCP connections
  - Be easily extendible with plugins.
- Improved active checks
  - Active checks support scheduled/flexible intervals
  - Parallel execution of multiple active checks for each ServerActive

https://www.zabbix.com/documentation/5.0/manual/concepts/agent2





## Q&A Why do we need Zabbix agent on a Zabbix server?





## PRACTICAL SETUP

- 1. Install Zabbix agent
- 2. Check status of the "zabbix\_agentd" daemon
- 3. Login to frontend and find the host "Zabbix server"
- 4. Check Latest data section to make sure the metrics are collected
  - 1) Enable detailed
  - 2) Find Zabbix agent items
  - 3) Filter CPU related items only
  - 4) Select all load averages and display on a simple graph



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# Zabbix agent Passive checks





### ZABBIX AGENT PASSIVE CHECKS: SETTINGS

A passive check is a simple data request.

\*Zabbix server or proxy asks for some data (for example, CPU load) and Zabbix agent sends back the result to the server/proxy

Settings for host in the frontend:

Configuration > Hosts > {host} > Interfaces IP/DNS and Port

	* Interfaces	Туре	IP address	DNS name	C	onne	ct to	Port	De	efault
		Agent	1.2.3.4	student-XX		IP	DNS	10050	•	Remove
ge	ntd.co	nf								

### zabbix\_agentd.conf

## Server=<IP/DNS>
Server=127.0.0.1,192.168.1.0/24,::1,2001:db8::/32,zabbix.example.com

## Optional: Default port (TCP/10050) can be changed in agent configuration file: ListenPort=10050

## Number of pre-forked instances of zabbix\_agentd that process passive checks.
## If set to 0, disables passive checks
StartAgents=3

### Zabbix server connects to Zabbix agent and requests a metric.



Zabbix Server timeout is a connection timeout

- How long Zabbix server will wait for agent to give a response to request
- Zabbix Agent timeout is a service timeout
  - How long it may take for agent to complete a check

Both timeouts for server and agent must be adjusted for passive checks to work properly.

### UNREACHABLE/UNAVAILABLE SETTINGS

Several configuration parameters define how Zabbix server should behave when an agent check (Zabbix, SNMP, IPMI, JMX) fails and a host becomes unreachable.

The call-outs below identify the Zabbix server behavior found in the diagram
1 Agent check with response
2 Failed check (network error, timeout).
The host is treated as unreachable







### UNREACHABLE/UNAVAILABLE SETTINGS

Agent

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- - Defines how often an unreachable host is rechecked using one of the items
- ✤5 UnreachablePeriod:
  - Defines maximum total length of the unreachability period



### UNREACHABLE/UNAVAILABLE SETTINGS

- ✤5 If the UnreachablePeriod ends and the host has not reappeared:
  - The host is treated as unavailable
- ✤6 UnavailableDelay:
  - Defines how often a host is checked during host unavailability



✤ First 45 seconds, when a host is unreachable:

- Different item keys are checked each time
- Host availability icon is still green
- ✤After 60 seconds a host is marked as unavailable:
  - Host availability icon turns red
- Can be tracked in Zabbix server log file

20200824:103500 Zabbix agent item "system.localtime" failed: first network error, wait for 15 sec 20200824:103515 Zabbix agent item "system.sw.arch" failed: another network error, wait for 15 sec 20200824:103530 Zabbix agent item "kernel.maxproc" failed: another network error, wait for 15 sec 20200824:103545 temporarily disabling Zabbix agent checks on host "PROD Server": host unavailable 20200824:103745 enabling Zabbix agent checks on host "PROD Server": host became available

	15 sec	15 sec	15 sec	60 sec	60 sec	
Monitored	Unreachability period			Unavailabil	ity period	Monitored



### COMMON ITEM KEYS

Area	Suggested key
Host name	system.hostname[ <type>]</type>
Availability	agent.ping
Remote services	net.tcp.service[service, <ip>,<port>]</port></ip>
Processes	proc.num[ <name>,<user>,<state>,<cmdline>]</cmdline></state></user></name>
Disk space availability	vfs.fs.size[fs, <mode>]</mode>
Directory entry count	vfs.dir.count[dir]
Network	net.if.in/out/total[interface]
Memory availability	vm.memory.size[ <mode>]</mode>
CPU load (Unix)	system.cpu.load[ <cpu>,<mode>]</mode></cpu>
CPU utilization (Win)	system.cpu.util[ <cpu>,<type>,<mode>]</mode></type></cpu>

Ζ

# >\_\_\_\_

## **Command-line utilities**





### **COMMAND-LINE UTILITIES - ZABBIX AGENT**

### Help and Runtime control:

# zabbix\_agentd -h
## Supports runtime control:
# zabbix\_agentd -R log\_level\_increase="active checks"
## Start multiple agent instances
# zabbix\_agentd.exe -m -c zabbix\_agentd.conf
## Run in foreground:
# zabbix-agentd.exe -f -c zabbix\_agentd.conf

### List built-in items:

# zabbix\_agentd -p

Does not display active-only keys

Does not display calculated information

# zabbix\_agentd -t system.cpu.load
# zabbix\_agentd -t "vfs.file.regexp[/etc/passwd,root]"
# zabbix\_agentd -t "mysql.ping" -c /etc/zabbix/zabbix\_agentd.conf

https://www.zabbix.com/documentation/5.0/manual/concepts/agent

### COMMAND-LINE UTILITIES - ZABBIX GET

Retrieves information from the remote passive Zabbix agent daemons.

Can be used in custom scripts

Can be used to check agent availability or user parameters

Can specify source IP

Supports encryption

To get a list of supported command-line attributes:

# zabbix\_get -h

Usage:

- # zabbix\_get -s 127.0.0.1 -k system.cpu.load
- # zabbix\_get -s server.local.lan -p 10050 -k vfs.file.exists[/etc/zabbix/zabbix\_agentd.conf]

The agent must be configured to accept incoming connections from the machine executing zabbix\_get

It is recommended to use zabbix\_get or telnet for testing zabbix agents.

https://www.zabbix.com/documentation/5.0/manual/concepts/get

## PRACTICAL SETUP

- 1. Create three items on the Training-VM-XX host:
  - 1) CPU load
  - 2) Interface eth0: Incoming traffic
  - 3) Interface eth0: Outgoing traffic
- 2. Force Zabbix server to reload configuration cache
- 3. Make sure that the items receive data
- 4. Test your item keys using:
  - 1) zabbix\_get -s <IP/DNS> -k <key>
  - 2) zabbix\_agentd -t <key>

Advanced task: Get bits per second for your network items





## Zabbix agent active checks





### **ACTIVE CHECKS - SETTINGS**

Active checks require more complex processing.

✤Agent retrieves a list of items from Zabbix server for independent processing:

- On agent start
- Every 120 seconds

Periodically sends new values to the server in bulk:

- Every 5 seconds and clears buffer
- When a buffer is full (if this happens in less than 5 seconds)
- Local system timestamp is used for collected values
- Can buffer data in memory if the connection is lost.
  - Default buffer size is 100 values

"Execute now" can not be used for active items in frontend

### **ACTIVE CHECK - DATA FLOW**



Timeout in zabbix\_server.conf does not affect active checks.

### **ACTIVE CHECKS - SETTINGS**

### Host settings in the frontend:

Configuration > Hosts > {host}

• Explicitly set: "Host name" = student-XX

### zabbix\_agentd.conf

ServerActive=<IP/DNS>
Hostname=student-XX
#HostnameItem=system.hostname

✤If both are not set, the agent will automatically use "system.hostname"



"Visible name" is not used to identify a host.

### PASSIVE VS ACTIVE CHECKS

## Passive (polling) Active (trapping)





Agents support both modes simultaneously.

## PRACTICAL SETUP

- 1. Configure Zabbix agent for active checks
- Full Clone the host "Training-VM-XX"
   Host name: student-XX (training VMs hostname)
   Visible name: Training-VM-XX active checks
- 3. Use Mass update button to change the type to Zabbix agent (active)
- 4. Force Zabbix server to reload configuration cache
- 5. Make sure that the items receive data

Advanced task: Get a hostname from the system using the agent key.



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## Q&A Passive VS Active checks







# Monitoring Windows





### ZABBIX AGENT ON MS WINDOWS

Zabbix agent on MS Windows:

- Runs as a service (Local system account)
- Possible to run single or multiple instances
- ✤ Single instance can use the default configuration file:
  - C:\Program Files\Zabbix\zabbix\_agentd.conf
  - Configuration file specified in the command line
- ✤ Each agent instance must have its own configuration file.

### Can be installed and controlled using msi packages or from command line:

# zabbix\_agentd.exe --install --config <your\_configuration\_file>

- # zabbix\_agentd.exe --start
- # zabbix\_agentd.exe --stop
- # zabbix\_agentd.exe --uninstall

### See the configuration file for configuring options details.

https://www.zabbix.com/documentation/5.0/manual/appendix/install/windows\_agent



### **MONITORING WINDOWS - EVENT LOGS**

The key to monitor all Windows event logs:

wentlog[name,<regexp>,<severity>,<source>,<eventid>,<maxlines>,<mode>]

- name of the event log (System, Security etc)
- regexp regular expression describing the required pattern
- severity regular expression describing severity ("Information", "Warning", "Error", "Critical", etc.)
- source regular expression describing source identifier
- eventid regular expression describing the event identifier, for example (529 | 680)

### Additional settings for event log items:

- Item must be configured as an active check
- Type of information: Log (retrieves timestamp of original event)

Minimum permission level for Windows agent items.

https://www.zabbix.com/documentation/5.0/manual/appendix/items/win\_permissions

### **MONITORING WINDOWS - SERVICES**

### Windows services items:

- Discovery of Windows services:
  - service.discovery reports back a JSON object containing Windows services;
  - used in the low-level discovery, which is discussed later.
- **Windows service monitoring item:** 
  - Key: service.info[service,<param>]
    - param values: display name, state, path, user, startup or description
    - if the **param** is not specified (service.info[service]), the default value state is used.
  - Two value maps are available:
    - Windows service state
    - Windows service startup type.

Listing of services:

- Key: services[<type>,<state>,<exclude>]
  - type all (default), automatic, manual or disabled
  - state all (default), stopped, started etc.
  - exclude services to exclude from the result.
- Example: services[automatic, stopped] a list of stopped services, that should be running.

..manual/config/items/itemtypes/zabbix\_agent/win\_keys#service.discovery#service.discovery


# WINDOWS PERFORMANCE COUNTERS

You can effectively monitor Windows performance counters with Zabbix.

✤Value of any performance counter:

- perf\_counter[counter,<interval>]
- Value of any performance counter in English (recommended):
  - perf\_counter\_en[counter,<interval>]
    - This item is only supported on Windows Server 2008/Vista and above
    - List of English strings in the registry:
      - "HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Perflib\009"

✤Example:

perf\_counter\_en["\Processor(0)\Interrupts/sec"]

In order to get a full list of performance counters run from the command line:

typeperf -qx

Possible to use numerical form for counters (check the documentation):

- perf\_counter\_en[10] (% Processor Time=10)
- perf\_counter\_en[12] (File Read Operations/sec=12)

https://www.zabbix.com/documentation/5.0/manual/config/items/perfcounters

## **MS WINDOWS - WMI**

## WMI queries are performed with WQL:

Windows Management Instrumentation Query Language

#### ✤Agent keys:

- wmi.get[<namespace>,<query>]
  - Single metric
- wmi.getall[<namespace>,<query>]
  - All metrics in JSON format

#### ✤Examples:

- Status of the first physical disk:
  - wmi.get["root\cimv2,select status from Win32\_DiskDrive where Name like '%PHYSICALDRIVE0%'"]
- Status information of all physical disks:
  - wmi.getall["root\cimv2,select \* from Win32\_DiskDrive where Name like '%PHYSICALDRIVE%'"]





# {MACRO} {\$MACRO}



Zabbix has built-in macros.

Syntax: {MACRO.NAME}

✤ Used in various places:

- Hosts and templates: {HOST.NAME}, {HOST.CONN}
- Triggers: {ITEM.VALUE}, {ITEM.LASTVALUE}
- Tags
- Notifications: {EVENT.DATE}
- Web monitoring
- etc.

Macros allow to save time and make Zabbix configuration more transparent

See full list of supported macros in the documentation.

https://www.zabbix.com/documentation/5.0/manual/appendix/macros/supported\_by\_location



User macros:

- Variables for greater flexibility;

**•** Two options:

- "Text" displays field data as is (default);
- "Secret text" masks sensitive data with asterisks.
- ✤Three levels:
  - Global
  - Template
  - Host
- ✤ If a macro is not defined on a host level:
  - templates level(of increasing depth) is used;
  - if still not found, the global macro will be used, if exists.



If Zabbix is unable to find a macro, the macro will not be resolved!



#### USER MACRO CONFIGURATION

#### Global macros: Administration > General > Macros

Macros ~						
	Macro	Value		Description		
	{\$1.GLOBAL.MACRO}	443	T -	Example of Global user macro	Remove	
	{\$1.GLOBAL.MACRO.MASKED}	•••••	<b>a</b> ^	Example of masked Global user macro	Remove	
	Add		Тт	ext		
	Update	6		B Secret text		

#### Template macros: Configuration > Templates > {template} > Macros

acro Value \$2.TEMPLATE.MACRO} 80 T
\$2.TEMPLATE.MACRO} 80
{\$2.TEMPLATE.MACRO2} 22 T

#### Host level macros: Configuration > Hosts > {host} > Macros

Macros Inventory Encryption				
Host macros Inherited and host macros				
Масго	Value		Description	
{\$3.HOST.USER.MACRO}	1024	Τ •	Example of Host macro	Remove
{\$3.HOST.USER.MACRO.MASKED}	•••••	•	Example of masked Host macro	Remove
Add				

## USER MACRO FUNCTIONALITY

#### One template, different parameters:

- ✤ Different item key parameters:
  - net.tcp.service[ssh,{\$SSH.PORT}]
- ✤ Different trigger expression values:
  - {server:system.cpu.load.last()} > {\$MAX.CPU.LOAD}
  - {server:system.cpu.load[,avg1].min({\$CPU.LOAD.PERIOD})}>{\$MAX.CPU.LOAD}
- Different credentials:
  - ssh.run[remote.command]
    - {\$SSH.USERNAME}
    - {\$SSH.PASSWORD}



# MACROS - INHERITANCE

#### Inherited macros can be seen and modified on templates and hosts:

			Click [Chan to Overri	nge ] de	
	Host Templates         IPMI         Tags         Macros           Host macros         Inherited and host macros	Inventory Encryption		Template	Global
	Macro {\$1.GLOBAL.MACRO}	Effective value 443	T ~ Change	Template value	Global value (configure) ⇐ "443"
	Example of Global user macro		Que Change		. !!******!
	{\$1.GLOBAL.WACKO.WASKED} Example of masked Global user macro	•••••			Ē
	{\$2.TEMPLATE.MACRO}	8080	T ∽ <u>Remove</u> ⇐	Example Template - Macros: "80"	
	{\$2.TEMPLATE.MACRO2}	22	T ∽ Change ⇐	Example Template - Macros: "22"	
	SSH connection default port				
Host	{\$3.HOST.USER.MACRO}	1024	T ~ Remove		
	Example of Host macro			$\mathbf{i}$	
	{\$3.HOST.USER.MACRO.MASKED}	•••••	Remove		
	Example of masked Host macro				

# Restricting users from viewing a global macro value on a host/template level.





# Problem detection Triggers





Triggers are logical expressions that "evaluate" the data gathered by items. A trigger:

represents current system state;

Allows to define a threshold (state of data is "acceptable"/"not acceptable");

✤ may have the following statuses:

OKnormal trigger state.PROBLEMsomething happened. For example, the processor load is too high.

✤When a trigger changes state, a new event is created.

✤ If a trigger goes into PROBLEM state, it's also called - "fired".

Trigger status (expression) is recalculated every time Zabbix server receives a new value that is part of the expression.

✤ Triggers are evaluated based on history data only; trend data are never considered.

✤You can build trigger expressions with different degrees of complexity.

https://www.zabbix.com/documentation/5.0/manual/config/triggers

#### **TRIGGERS - CONFIGURATION**

#### Configuration > Hosts > Triggers > Create trigger

* Name	High CPU utiliza	High CPU utilization (over {\$CPU.UTIL.CRIT}% for 5m)									
Operational data	Current utilizatio	Current utilization: {ITEM.LASTVALUE1}									
Severity	Not classified	Not classified Information Warning Average High Disaster									
* Expression	<pre>{Template Module Linux CPU by Zabbix agent:system.cpu.util.min(5m) }&gt;{\$CPU.UTIL.CRIT}</pre>										
	Expression constructor										
OK event generation	Expression	Recovery expre	ssion No	ne							
PROBLEM event generation mode	Single Multi	ple									
OK event closes	All problems	All problems if	tag values m	natch							
Allow manual close											
URL											
Description	CPU utilization is	s too high. The s	system might	be slow to r	espond.						

#### TRIGGERS - NAME

# Name: Trigger name

- Supported macros:
  - {HOST.HOST}, {HOST.NAME}, {HOST.CONN}, {HOST.DNS}, {HOST.IP}, {ITEM.VALUE}
  - User macros {\$MACRO}

✤Examples:

- Server mail.example.com is not reachable
- High CPU utilization on db2.example.com
- Service "DHCP" (DHCP Client) is not running

Use of macros makes names dynamic - representing state or info of items/values

✤\$1, \$2...\$9 macros can be used to refer to the constant of the expression

Trigger name:	Processor load above \$1 on {HOST.NAME}
Trigger expression:	{Linux server:system.cpu.load[percpu,avg1].last()}>5}
Problem Name:	Processor load above 5 on Linux server

Operational data:

Allows to define arbitrary strings along with macros (informative).

Macros will resolve dynamically to real time data in Monitoring> Problems.

✤ If not configured, latest values of all items from the expression are displayed.

#### Severity - select by clicking the buttons:

Severity	Not classified	Information	Warning	Average	High	Disaster
----------	----------------	-------------	---------	---------	------	----------

Visual representation of triggers (Different colors);

✤ Filtering based on severities (in Problems, Maps, Dashboards etc.);

Audio in global alarms (different sound for different severities);

✤ Different user media (notification channel) for different severities:

- SMS High and Disaster
- Email All;

Limiting actions by conditions against trigger severities.

## TRIGGERS - EXPRESSION SYNTAX

A simple expression can look like this:

{<host>:<key>.<function>(<parameter>)}<operator><constant>

Operators: - + / \* < > = <> >= <= not or and

Examples:

{	<host></host>	•	<key></key>	•	<function>(<parameters>)</parameters></function>	}	<operator></operator>	<constant></constant>
{	Zabbix	•	system.uptime	•	last()	}	<	10m
{	Template CPU	•	system.cpu.load[all]	•	min(5m)	}	>=	{\$CPU.LOAD}

Refering to several items:

{host1:item1.func(5m)}>10 and {host1:item2.func(5m)}>5

Refering to items from several hosts:

{host1:item.func(5m)}>10 and {host2:item.func(5m)}>5 and {host3:item.func(5m)}<3</pre>

https://www.zabbix.com/documentation/5.0/manual/config/triggers/expression



# **TRIGGERS - FUNCTIONS**

# Functions: min(), max(), avg(), last(), diff(), count(), delta(), time(), etc.

Syntax: function(parameter1,<parameter2>)

Most of functions have parameters (mandatory and optional):

Example: count (sec|#num,<pattern>,<operator>,<time\_shift>)

Parameters:

- sec maximum evaluation period
  - Supported suffixes: s, m, h, d, w
  - In seconds, if suffix is not specified
- \*#num number of latest collected values (preceded by a hash mark)

{zabbix:system.cpu.load.last()}>5Evaluate most recent value, "fire" if more than 5{zabbix:system.cpu.load.min(10m)}>5Evaluate values for last 10 minutes, "fire" if all are more than 5{zabbix:system.cpu.load.max(#10)}<5</th>Evaluate last 10 values, "fire" if all values are less than 5 (IDLE)



https://www.zabbix.com/documentation/5.0/manual/appendix/triggers/functions

## TRIGGERS - EXPRESSION SYNTAX

Compare two item values (numerical or string) using function last():

{host1:item1.last()}={host1:item2.last()}
{host1:item1.last()}={host2:item1.last()}
{host1:item1.last()}={host2:item2.last()}
{host1:item1.last(#1)}={host1:item1.last(#5)}



{Linux server:vfs.file.contents[/etc/os-release].last()}	<>	"CentOS Linux release 8.1.1911 (Core)"
{ <mark>Server1:vm.memory.size.last()</mark> }	<>	{ <mark>Server2:vm.memory.size.last()</mark> }
<pre>{Server1:system.hw.macaddr[eth0,short].last()}</pre>	=	<pre>{Server2:system.hw.macaddr[eth0,short].last()}</pre>
<pre>{Server1:system.hw.macaddr[eth0,short].last(#1)}</pre>	=	<pre>{Server1:system.hw.macaddr[eth1,short].last(#1)}</pre>

#### **TRIGGERS - EXAMPLES AND MISCONFIGURATION**

#### Examples:

Availability check - usually all values are 1; the moment we receive 0 - trigger fires
Problem if average of last 5 values is more than 1
Problem if value contains the string "error"
Problem if the last and previous values differ
Problem if an item has not received any data for at least 5m

#### Common misconfiguration:

{ <pre>zabbix:system.cpu.load.last(#3)}&gt;5</pre>	last(#3) - third most recent value (not three latest values)
{zabbix:system.cpu.load.last(5m)}>5	last(5m) - the most recent value (5m is ignored)
{ <pre>zabbix:system.cpu.load.last(5)}&gt;5</pre>	last(5) - the most recent value (not last 5 values)
{ <pre>zabbix:agent.ping.nodata(10s)}=1</pre>	the nodata() function is evaluated every 30s (set proper intervals)

Time difference on a server and agent will affect time functions and cause false positives.

#### TRIGGERS - LESS SENSITIVE





#### TRIGGERS - EXPRESSION EDITING

 $\land$ 

Add

#### Expression can be added/edited:

#### Manually (type into the Expression field):

\* Expression {Training-VM-XX:system.cpu.load.min(#3)}>{\$CPU.LOAD.WARNING}

#### ✤Using wizard (press the Add button):

Conditior				×
* Item	student-XX: CPU load	Select		
Function	last() - Last (most recent) T value			$\sim$
Last of (T)	Count			
Time shift	Time			
* Result	> ~ 1			
			Insert	Cancel

#### TRIGGERS - EXPRESSION CONSTRUCTOR

#### Use the Expression constructor to create complex triggers.

* Problem expression		Edit	Insert expression
	And Or Replace		
	A or B		
	Target Expression Acti	on	Info
	✓ Or Ren	nove	
	A {Training-VM-XX:net.if.in[eth0].last()}>10	nove	
	B {Training-VM-XX:net.if.out[eth0].last()}>10	nove	
	Test		

An easy way to construct multiple combinations of items using And, Or scenarios
 Use brackets to combine multiple expressions: (A or B) and (C or D)

#### TRIGGERS - EXPRESSION TESTING

#### You can enter sample values and check the expression result:

	Test						
	Test data	Expression Variable Elements	Result type	Value		Value	
		{Training-VM-XX:net.if.in[eth0].last()}	Numeric (integer)	9		9	
		{Training-VM-XX:net.if.out[eth0].last()}	Numeric (integer)	11		9	
Test	Result	Expression			Result		Result
		Or			TRUE		FALSE
		A {Training-VM-XX:net.if.in[eth0].last()]	}>10		FALSE		FALSE
		B {Training-VM-XX:net.if.out[eth0].last(	()}>10		TRUE		FALSE
Final result		A or B			TRUE		FALSE
					Test	1	
♣ Expression re	sults can	be TRUE or FALSE		P	ROBLEN	1	ОК

**A PROBLEM** is generated, if the final result is **TRUE** 

# **TRIGGERS - OK EVENT GENERATION**

#### **•** Expression:

• OK events are generated based on the problem expression.

	* Expression	{Training-VM-XX:system.cpu.load.min(#3)}>5	Add
		Expression constructor	
	OK event generation	Expression Recovery expression None	
	expression:		
OK ev     Pr	ents are genera oblem expression	ted, if both conditions are met: n evaluates to FALSE	
	* Problem expression	{Training-VM-XX.system cpu load min(#3)}>5	Add
		Expression constructor	Add
	OK event generation	Expression Recovery expression None	
	* Recovery expression	{Training-VM-XX:system.cpu.load.min(#3)}<=1	Add
		Expression constructor	
✤None:			

• the trigger will never return to the OK state on its own.

#### **TRIGGERS - PROBLEM EVENT GENERATION**

#### PROBLEM event generation mode Single Multiple

#### ✤Single:

• Only one event is generated, when a trigger goes into the Problem state

Time <b>v</b>	Recovery time	Status	Info	Host	Problem • Severity	Operational data	Duration	Ack	Actions
18:11:26		PROBLEM		Training-VM-XX	CPU Load is very high on Training-VM-XX	2.33/2.18	1m 36s	No	

✤Multiple:

- New event is generated upon every evaluation of the trigger
  - useful for eventlog, log or SNMP traps monitoring, and some other cases

Time ▼	Recovery time	Status	Info	Host	Problem • Severity	Operational data	Duration	Ack	Actions
18:14:46		PROBLEM		Training-VM-XX	CPU Load is very high on Training-VM-XX	2.4/2.4	6s	No	
18:14:36		PROBLEM		Training-VM-XX	CPU Load is very high on Training-VM-XX	2.47/2.4	16s	No	
18:14:26		PROBLEM		Training-VM-XX	CPU Load is very high on Training-VM-XX	2.56/2.4	26s	No	
18:14:16		PROBLEM		Training-VM-XX	CPU Load is very high on Training-VM-XX	2.48/2.4	36s	No	
18:14:06		PROBLEM		Training-VM-XX	CPU Load is very high on Training-VM-XX	2.1/2.4	46s	No	

(!) Be very careful with Multiple problem generation! Why?

# TRIGGERS - PROBLEM UPDATE, ACK, MANUAL CLOSE

#### To acknowledge a problem, click Yes / No in Ack column.

Time	Severity	Recovery time Status	Info	Host	Problem 🔺	Duration	Ack	
14:51:26	High			Training-VM-XX	CPU Load is very high on Training-VM-XX	33s	No	Click to Update problem

#### When acknowledging problem users can:

Leave a message:	Message	Working on it!
	History	Time User User action Message
	Scope	<ul> <li>Only selected problem</li> <li>Selected and all other problems of related triggers 1 event</li> </ul>
Change severity:	Change severity	✓ Not classified Information Warning Average High Disaster
Acknowledge:	Acknowledge	
Close problem:	Close problem	

Manual closing is allowed only if enabled in the trigger's configuration

- It is useful, if "OK event generation: None" is set
- Zabbix will create a new problem if the issue is still not fixed

#### TRIGGERS - MASS UPDATE

#### Problem history stores all actions (changes, message, script execution).

RESOLVED	i	Training-VM-XX	CPU Load is very high on Training-VM-XX	2.38/2.44	5m 5	54s Yes	2	<b>↑</b> <sup>4</sup> • →	Environment: Training	Host: Trair	ning-VM-XX Location:	Riga	
													×
					-	Time		Us	er/Recipient	Action	Message/Command	Status In	fo
						2020-04-	-26 18:3	0:30					
						2020-04-	-26 18:3	0:26 Ad	min (Zabbix Administrator	) 🗸			
						2020-04-	-26 18:3	0:15 Ad	min (Zabbix Administrator	) 🗸 🏧	This is real!		
						2020-04-	-26 18:2	9:56 Ad	min (Zabbix Administrator	) 🕇			
						2020-04-	-26 18:2	9:49 Ad	min (Zabbix Administrator	) 🛄	Working on it!		
						2020-04-	-26 18:2	4:36		Ü			

#### Select multiple events and press the [Mass update] button:

18:35:36 • 🗸 High PROBLEM Training-VM-XX 1 CPU Load is very high on Training-V	M-XX
18:30:36 • 🗸 High 18:35:30 RESOLVED 👔 Training-VM-XX 💲 CPU Load is very high on Training-V	M-XX
2 selected Mass update	



#### <u> TRIGGERS - URL</u>

If the URL field is populated with a link URL zabbix.php?action=map.view&sysmapid=2

The URL is available as a link when clicking on the problem name in:

- Monitoring > Problems
- ✤Dashboards



# TRIGGERS - DEPENDENCIES

Dependencies are used to:

Show only root problems
Avoid notifications

Dependencies		
Dependencies	Name Training-VM-XX: CPU Load is very high on {HOST.NAME} Add	Action <mark>Remove</mark>
	Update Clone Delete Cancel	
Severity	Value Name 🔺	
Warning	OK Template Basic: CPU Load is high on {HOST.NAME} Depends on: Training-VM-XX: CPU Load is very high on {HOST.NAME}	
	Dependencies Dependencies	Dependencies       Name         Training-VM-XX: CPU Load is very high on {HOST.NAME}         Add         Update       Clone         Delete       Cancel

# Define dependencies between triggers:

- ✤Same host:
  - Problem level (different severities)
- Different hosts:
  - Network devices
  - Applications
  - Other resources



(i) https://www.zabbix.com/documentation/current/manual/config/triggers/dependencies

## TRIGGERS - DEPENDENCIES



If both the switch and the router are down, and a dependency is defined:

- The problem, generated by the dependent trigger, will be suppressed and hidden
- ✤Zabbix will not execute actions for the dependent trigger

The dependent trigger will be re-evaluated and will change its state only after the parent trigger returns to the OK state and the new metrics are received.

## TRIGGERS - IMPORTANT NOTICE

#### Problems are not generated if:

✤A trigger is in the "Unknown" state:

- an item used in the expression becomes "Not supported"
- cannot evaluate expression
- a host or an item is disabled
- no data exists for the evaluation period in history

✤To discard values during preprocessing steps:

- Set Custom on fail, then Discard value
- Use Throttling
  - Discard unchanged
  - Discard unchanged with heartbeat

Introducing throttling may cause existing triggers to change their behavior.



# Event tags





Triggers support an option to define custom event tags:

✤After the tags are defined, new problems will get marked with tag data.

✤Event tags are realized as a pair of the tag name and value.

- You can use only the name or pair it with a value.
- Trigger may have several tags with the same name, but different values.
- Tag without a value and the same tag with a value can be used simultaneously.

Trigger	Tags	Dependencies				
			Trigger tags	Inherited and trigger tags		
			Name		Value	Action
			Application		MySQL	Remove
			Application		Web Server	Remove
			Services		value	Remove
			Add			_
			Update	Clone Delete Cano	cel	

## TAGS - TEMPLATE AND HOST LEVEL

Event tags can be defined on multiple levels:

Template level - affects all triggers from the template, when linked to hosts.

Та	gs Macros		
	Name	Value	Action
	Environment	Training	Remove
	Host	{HOST.NAME}	Remove
	Add		

#### ✤ Host level - affects all triggers of the host.

Tags	Macros	Inventory	Encryption		
	Name			Value	Action
	Location			Riga	Remove
:	Add				

Individual trigger level - only problems created by this trigger will be marked.

Trigger	Tags	Dependencies				
			Trigger tags	Inherited and trigger tags		
			Name		Value	Action
			Application		MySQL	Remove
			Add			



## TAGS - TRIGGER LEVEL

#### Inherited tags can be viewed in the Trigger configuration form > Tags tab

	Trigger tags Inherited and trigger tags		
	Name	Value	Action Parent templates
	Environment	Training	Remove Template Basic
	Host	{HOST.NAME}	Remove Template Basic
	Location	Riga	Remove
	Add		
<mark>≁</mark> In filters to fi	nd specific problems by t	tags	
	Tags And/Or Or		
	Tags   And/Or   Or     tag	Contains Equals value	Remove
	Tags     And/Or     Or       tag       Add	Contains Equals value	Remove
Severity Recovery time Status	Tags   And/Or   Or     tag     Add	Contains Equals value	Remove
Severity     Recovery time     Status       High     PROE	Tags       And/Or       Or         tag       Add         Add       Add         LEM       Show tags       None       1       2       3	Contains     Equals     value       Tag name     Full     Shortened     None	Remove t: Training-VM-XX Location: Riga

Displaying 2 of 2 found

https://www.zabbix.com/documentation/5.0/manual/config/event\_correlation/trigger/event\_tags

#### Some use cases:

- Mark trigger events in the frontend:
  - Problems are marked with these tags in Monitoring>roblems
  - Filtering can be used to display only problems matched by tags
- ✤ Filter notifications based on tags in actions
- Define global event correlation rules
- Identify problems in a log file and close them separately based on the tag values
  - Information extracted from item value can be used as a tag value
  - Works with multiple problem event generation mode enabled:
    - Only problems where tag values match are resolved
    - Other problems generated by the same trigger are left unresolved

Tag for matching Service	OK event closes	All problems	All problems if tag values match
	' Tag for matching	Service	

# PRACTICAL SETUP

Create three triggers on the host "Training resources":

- NTP server is down on Training Resources server
   Severity: Warning
   Function: last()
- ICMP Ping is down on Training Resources server
   Severity: Average
   Function: max()
   Evaluate last 3 values
- Web service has problems on {Use macro to get host name}
   Severity: High
   Add operational data and show item values
  - ✤ Use two function s with the operand OR: max(#3) min(5m)

🐼 Advanced task: Create a trigger to monitor availability for all 3 services using operand AND



# 

# Advanced problem detection




#### **DETECTING ANOMALIES**

Anomalies can be detected:

Using time shift in functions.

- function(...,<time\_shift>)
  - min(10m,1d), max(5m,1d), last(,1w), count(10m,"error",eq,1h)

Example:

✤ If load average today exceeds average load of the same hour yesterday 2 times = Problem

{host:system.cpu.load.avg(1h)} / {host:system.cpu.load.avg(1h,1d)} >2



Unknown status if no history is stored.

#### **DIFFERENT CONDITIONS**

#### Simple expression may cause flapping

- Simple and very sensitive trigger
  - {server:system.cpu.load.last()}>5

* Expression	{server:sys	tem.cpu.load.last(	)}>5		Add
	Expression cons	structor		,	6
OK event generation	Expression	Recovery expression	None	]	

- Different conditions for PROBLEM and OK states may prevent flapping
  - Problem expression
    - {server:system.cpu.load.last()}>5
  - Recovery expression
    - {server:system.cpu.load.last()}<=1</li>

* Problem expression	{server:system.cpu.load.last()}>5	Add
		1
	Expression constructor	
OK event generation	Expression Recovery expression None	
* Recovery expression	{server:system.cpu.load.last()}<=1	Add
		/
	Expression constructor	

#### DIFFERENT CONDITIONS



{server:system.cpu.load.last()} > 5 ... {server:system.cpu.load.last()} <= 1</pre>

#### DIFFERENT CONDITIONS



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#### **INTERVALS AND TIME FUNCTION**

#### The IO monitoring excluding backup hours (01:00-03:00)

Flexible intervals (no values are collected at all)

- 1-7,00:00-01:00
- 1-7,03:00-24:00

Zabbix maintenance (problems are detected, but no notifications are generated)

• Maintenance is discussed in the upcoming topics

Time trigger function (no problems generated)

* Expression	{host:system.cpu.util[,iowait].avg(5m)}>20
	and (
	<pre>{host:system.cpu.util[,iowait].time()}&lt;010000</pre>
	or
	<pre>{host:system.cpu.util[,iowait].time()}&gt;030000</pre>
	)

Zabbix server time is used for calculation.

## PRACTICAL SETUP

- 1. On the host "Training-VM-XX" create a new trigger:
  - 1) "CPU Load is high on {HOST.NAME}"
    - Problem: if load is more than 1
    - Severity: Warning
    - Operational data: use a macro to display threshold and problematic value
      Use macros to show a host name and an IP address
      Use {\$USER.MACRO} for the threshold
      Add a tag "Value" and use macro {ITEM.VALUE}
  - 2) "CPU Load is very high"
    - Problem: if load is more than 2
    - ✤ Severity: High
    - ✤ Other options the same as in the trigger 1.
    - Create a recovery expression to make trigger less sensitive
  - 3) Create a dependency: if trigger 2 fires, trigger 1 should be suppressed
- 2. Use "cat /dev/urandom | md5sum" command to test this setup.



# Working with templates





#### **TEMPLATES - PROPERTIES AND CONTENTS**

Template is a set of entities that can be applied to multiple hosts.

Used to manage configuration

Allows to easily set up and manage monitoring of hundreds or thousands of hosts

#### Configuration > Templates

Templates										Create te	mplate	Import
												Filter 🍸
	Host groups Linked templates Name	Templates/ type here to type here to Zabbix age	Operating system o search o search ent active	ns 🗙		Select	Tags	And/Or tag Add	Or	Contains Equals value Remove		
							Apply	Reset				
Name ▲			Applications	Items	Triggers	Graphs	Screens	Discovery	Web	Linked templates	Link	ked to Tags
Template OS	Linux by Zabbix age	nt active	Applications 11	Items 41	Triggers 14	Graphs 8	Screens 1	Discovery 3	Web	Template Module Linux block devices by Zabbix agent active, Template Module Linux CPU by Zabbix agent active, Template Module Linux filesystems by Zabbix agent active, Template Module Linux generic by Zabbix agent active, Template Module Linux memory by Zabbix agent active, Template Module Linux network interfaces by Zabbix agent active Template Module Zabbix agent active	<u>}</u> ,	

https://www.zabbix.com/documentation/current/manual/config/templates

#### **TEMPLATES - PROPERTIES AND CONTENTS**

#### Configuration > Templates > [Create template]

#### **~** Properties:

- Name
- Groups
- Linked templates
- Macros
- Tags

#### ✤Entities:

- Applications
- Items
- Triggers
- Graphs
- Templated screens
- Discovery rules
- Web scenarios

Templates						
All templates / Template OS Linux b	Zabbix agent Applications	11 Items 42	Triggers 14	Graphs 8	Screens 1	Discovery
Template Linked templates Ta	s Macros					
* Template name	Femplate OS Linux by Zabbix	agent				
Visible name						
* Groups	inux servers ★ Templates/( ype here to search	Operating syster	ms 🗙			Select
Description	Official Linux template. Requir newer.	es agent of Zab	bix 3.0.14, 3.4.	5 and 4.0.0 or	r ^	
	Known Issues:					

Description: Network discovery. Zabbix agent as of 4.2 doesn't support items

Delete

Full clone

Delete and clear

Cancel

such as net.if.status, net.if.speed

Clone

Update

Some entity properties can be overridden on a host level!



ules 3 Web scenarios

#### TEMPLATES - LINKING

#### Templates can be linked by using automatic lookup field (1) or a list selector (2)

Host Templates IPMI Tags Macros Inventory Encryptic	on	
Linked templates Name Template OS Linux by Zabbix ager	Action nt <u>Unlink Unlink and clear</u>	
Link new templates 1 type here to search	2 Select	
Update Clone Full clor	ne Delete Cancel	
	Templates	×
Link new templates Template App HTTP Service × Apac	Host group Templates/Modules ×	Select
Template App Apache Tomcat JMX	Name	^
Template App Apache by Zabbix agent Template App Apache by HTTP	Template App FTP Service	
	Template App HTTP Service	
	Template App HTTPS Service	
	Template App IMAP Service	

#### TEMPLATES - LINKING



#### TEMPLATES - LINKAGE

#### Visible in the list of hosts (the first two levels only):

Name <b>v</b>	Applications	Items	Triggers	Graphs	Discovery	Web	Interface	Proxy	Templates
Zabbix server	Applications 18	Items 124	Triggers 58	Graphs 25	Discovery 3	Web	127.0.0.1: 10050		Template App Zabbix Server, Template OS Linux by Zabbix agent (Template Module Linux block devices by Zabbix agent, Template Module Linux CPU by Zabbix agent, Template Module Linux filesystems by Zabbix agent, Template Module Linux generic by Zabbix agent, Template Module Linux memory by Zabbix agent, Template Module Linux network interfaces by Zabbix agent, Template Module Zabbix agent)

#### Visible in the list of templates:

Template Net Mikrotik SNMPv2	Applications 8	Items 19	Triggers 11	Graphs 1	Screens	Discovery 4	Web	Template Module Generic SNMPv2, Template Module Interfaces SNMPv2	net.mikrotik.450g, net.mikrotik.912UAG- 5HPnD, net.mikrotik.941-2nD, net.mikrotik.951G-2HnD, net.mikrotik.1100ahx2, net.mikrotik.CCR1016-12G, net.mikrotik.CCR1036-12G-4S, net.mikrotik.rb1100ah, net.mikrotik.rb2011uas-2hnd
Template Net Netgear Fastpath SNMPv2	Applications 9	Items 18	Triggers 8	Graphs 2	Screens	Discovery 4	Web	Template Module Generic SNMPv2, Template Module Interfaces SNMPv2	net.netgear_M5300-28G

Multiple templates can be linked to a single host.

One template can be linked to many hosts.



Templates are assigned to hosts directly, not to a host group.

#### CONTAINER TEMPLATES

Container templates can be created to simplify management of similar hosts.



#### TEMPLATES FOR DEVICES

Templates can be used as building blocks to build larger templates.



#### TEMPLATE / HOST - CLONING

You can use Clone and Full clone buttons in the form of an existing template or host to create a new one.



[Clone]	Will retain all parameters and linkage (e.g. keeping all entities from the templates)
[Full clone]	Full clone will additionally retain directly attached entities (applications, items, triggers, etc.)

When a host or template is cloned:

✤ It will retain all template/host entities as they are originally defined.

Any changes made on a host level to entities coming from a template will not be cloned to a new host:

- Update interval
- History/trends storage period
- etc.

When cloning macros with type "Secret text", value and type are reset.

#### **TEMPLATES - UNLINKING**

#### There are two options to unlink templates:

Linked templates	Name Template OS Linux by Zabbix agent	Action Unlink Unlink and clear
Link new templates	type here to search	Select
Link new templates	type here to search	Selec

# UnlinkRemoves association with the template, but keeps all its entities (items, triggers,<br/>graphs etc.) with the host.Unlink and clearRemoves both the association with the template and all its entities (items, triggers,<br/>graphs etc.).

#### TEMPLATES - MULTIPLE HOSTS LINKING/UNLINKING

#### Using [Mass update] it is possible to modify many hosts at once.

Configuration > Hosts > Select some hosts by marking their checkboxes.

Host	Templates IPM	I Tags	s Macros Inventory Encryption	
	Link templat	es 🗸	Link Replace Unlink	
			type here to search	Select
			Clear when unlinking	
			Update Cancel	

Link	Same as for a single host: auto-lookup field or selector to find templates and link.
Replace	Link a new template while unlinking any template that was linked to the hosts before.
Replace + Clear	Unlinks all templates and removes entities, links new one. If no template name provided - unlinks & removes all.
Unlink	Remove association with the template leaving all its entities with the host.
Unlink + Clear	Remove both the association with the template and all its entities.

#### WHERE TO GET TEMPLATES

3rd party solutions

Template App Apache by HTTP

#### <u>https://www.zabbix.com/integrations</u>

• Dedicated integration team

Integrations Monitoring and Integra	tion Solutions	
All Categories Official Templ	Apache	
Containers CRM DevOps DataDases LNF HA & Cluste	The Apache HTTP Server, colloquially called Apache, is a free and open-source cro terms of Apache License 2.0. Apache is developed and maintained by an open con the Apache Software Foundation	
Mail      Message brokers      Mobile      Monitoring systems      Network		
Printers Search Engines Security Services Servers Stor	Available solutions	

agent

#### <u>https://share.zabbix.com/</u>

<u>https://git.zabbix.com/projects/ZBX/repos/zabbix/browse/templates</u>

From a fresh Zabbix server installation

Search the internet

## PRACTICAL SETUP

1. Create a new template.

Host group: "Training/Templates"

✤ Template: "Template Basic"

• Tag: Environment Value: Training

2. Create two additional hosts for other trainees VMs.

Name Training-VM-XY and Training-VM-XZ (use neighbor student numbers)
 Host group: "Training/Servers"

- 3. Copy all items and triggers from Training-VM-XX to the template.
- 4. Link the template to your own host and the new hosts.
- 5. Recreate applications and user macros.
- 6. Configure Zabbix agents to allow passive connections from other hosts and the trainer's host.

Advanced task: Create "Template Basic active" using active agent mode, monitor trainer host



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# User parameters





#### USER PARAMETERS ON ZABBIX AGENT

A simple way to run/check a script that does not come predefined out-of-the-box

- Must be configured for every Zabbix agent
  - Directly in zabbix\_agentd.conf file
  - Included from zabbix\_agentd.d directory (recommended)
- Syntax UserParameter=item.key[\*],command
  - Simple
  - Flexible ([\*] defines that key accepts parameters)

		item key	و	executed command
Simple	UserParameter=	mysql.qps	و	mysqladmin status   cut -f9 -d":"
Flexible	UserParameter=	calc[*]	و	echo "\$1*\$2"   bc



https://www.zabbix.com/documentation/5.0/manual/config/items/userparameters

#### **USER PARAMETERS - NOTES**

- Restart of agent is required when changing user parameters
- The return value of the command is standard output together with standard error
- User parameter must work fast, otherwise it timeouts
- Executed with "zabbix" user permissions
- Environment may not be preserved on some Unix systems
- Can be used as passive or active check
- Can be used to collect related metrics in bulk
- ✤ Preprocessing can be used to execute transformation rules for the received item values
- Certain symbols can not be passed as arguments by default
  - \'"`\*?[]{}~\$!&;()<> | #@
  - Additionally, newline characters are not allowed
  - Can be allowed by setting UnsafeUserParameters=1 in zabbix\_agentd.conf file



## PRACTICAL SETUP

#### 1. Add simple and flexible user parameters:

UserParameter=mysql.uptime.s,mysqladmin -uzabbix -pP455w0RD status 2>/dev/null

UserParameter=mysql.uptime.f[\*],mysqladmin -u\$1 -p\$2 status 2>/dev/null | grep Uptime | awk '{print \$\$2}'

- Add corresponding items to the "Template Basic":
  MySQL Uptime (simple) with preprocessing steps to extract Uptime
  MySQL Uptime (flexible)
- 3. Use units:
  - ≁uptime
  - ✤!uptime
- 4. Make sure that the items receive data.





## QUESTIONS?





### Time for a break :)

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